

Bolthole

RETREATS

Swimming Pool Information & Rules - The Long Barn

The swimming pool is heated and open from 1st May to 30th September, subject to weather conditions.

The following terms apply to stays during the open period.

We are pleased to offer guests access to the heated outdoor swimming pool during the warmer months. To ensure that everyone can enjoy the space safely and comfortably, please read the following information carefully. These guidelines apply to all guests using the pool throughout their stay.

Pool availability:

- The swimming pool is heated and open from 1st May to 30th September, subject to weather conditions.
- Opening dates may vary slightly depending on temperatures and seasonal changes, but we will always do our best to provide access as advertised.
- Please note that the pool house is not accessible to guests at any time.
- The pool is located within the owner's property grounds and is used by both guests and the property owners.
- Please be aware that only guests of The Long Barn may use the pool. No additional visitors may use the pool.

Daily private swimming slot:

- Each booking includes a **daily private 2-hour swimming slot**, providing you with exclusive use of the pool during your allocated time.
- Guests are not permitted to use the pool outside of this 2-hour slot.
- Your daily slot will be scheduled once your booking is confirmed. We aim to accommodate preferred times wherever possible.
- Please be punctual so that all guests and the property owners can enjoy the swimming pool.

Optional Extra – Full exclusive use of the pool

For those wishing to enjoy daily exclusive access, you can upgrade to full exclusive use of the pool.

- This option costs an additional **£200 per day**.
- Exclusive-use days must be booked and paid for at the time of booking your stay.
- On days with full exclusive use booked, the pool will be reserved solely for your guests from 0830 until 1930.

Non-Refundable terms for exclusive use

- Please note that **exclusive-use bookings are non-refundable**.
 - Refunds or partial refunds cannot be offered if:
 - The weather is poor,
 - You decide not to use the pool,
 - Your plans change on the day booked.
 - By booking exclusive use, you acknowledge that full payment covers the guarantee of private access, not the amount of time the pool is actually used.
-

General pool rules & safety

To ensure a safe and pleasant environment, all users must adhere to the following rules:

- Children must be supervised at all times by a responsible adult. No exceptions.
- No lifeguard is on duty; guests use the pool at their own risk.
- Please shower before entering the pool.
- No running, diving, or rough play in or around the pool area.
- Glassware is strictly prohibited in the pool area.
- Please ensure that gates and access points remain closed after entry and exit.
- Guests are asked to leave the area tidy and remove any towels, toys, or personal items after use.
- Please be mindful of noise.

Thank You

If you have any questions about booking pool times or arranging exclusive use, please feel free to contact enquiries@boltholeretreats.co.uk